

VILLA FLORES SANUR Terms & Conditions



Check-in window : after 2 PM Checkout time
Checkout time : at 11 AM

Cancellation policy

Strict: Full refund for cancellations made within 48 hours of booking, if the check-in date is at least 14 days away. 50% refund for cancellations made at least 7 days before check-in. No refunds for cancellations made within 7 days of check-in.

House rules

- Maximum occupancy is six people for the entire villa
- Pets are not allowed as there are 3 dogs in the property. All of the dogs live in an area out the back of the villa and with the staff, but if you like dogs around, and enjoy a pat and cuddle while you relax by the pool, then please invite the dogs to join you.
- Our staff's working hours are from 8 am to 5 pm. If you need them to stay later, Komang (one of our staff) will be happy to assist you. Please inform her in advance and provide a small extra payment for the extended stay, normally around \$10-\$20 per day.
- Komang is also a very good cook. Her specialties are Indonesian and Balinese dishes. If you would like to enjoy a relaxed lunch or dinner at home, please let her know the day before and prepare some money for the ingredients. She will be happy to shop for you.
- Smoking, vaping, e-cigarettes allowed only outdoors.
- Commercial photography and filming are not allowed.

- Upon check out at 11 am, you are allowed to leave your luggage in the office while you are out at cafes waiting for your pick up. Our staff will start to clean and prepare the house for the next guests.
- We ask for consideration with electricity and turn off all air con when not in the room.
- We may allow a small dinner party but you must ask us first and share details of the number of guests.